

AOHP Beyond Getting Started Series

Workplace Violence in the Healthcare Setting

Web Reference Guide

OSHA Web Resources

Guidelines for Preventing Workplace Violence for Healthcare and Social Service Workers <https://www.osha.gov/Publications/osha3148.pdf>

Hospital eTool, Healthcare Wide Hazards, Workplace Violence <https://www.osha.gov/SLTC/etools/hospital/hazards/workplaceviolence/viol.html>

Safety and Health Topics: Workplace Violence <https://www.osha.gov/SLTC/healthcarefacilities/violence.html>

Preventing Workplace Violence in Hospitals: Worker Safety in Hospitals – Caring for Our Caregivers
https://www.osha.gov/dsg/hospitals/workplace_violence.html

Preventing Workplace Violence: A Road Map for Healthcare Facilities
<https://www.osha.gov/Publications/OSHA3827.pdf>

NIOSH Web Resources

Fast Facts: Home Health Care Workers. How to Prevent Violence on the Job, DHHS (NIOSH) Publication 2012-118
<https://www.cdc.gov/niosh/docs/2012-118/pdfs/2012-118.pdf>

Occupational Violence <https://www.cdc.gov/niosh/topics/violence/>

Violence Occupational Hazards in Hospitals, DHHS (NIOSH) Publication 2002-101 <https://www.cdc.gov/niosh/docs/2002-101/>

Workplace Violence Prevention for Nurses (Free online course). CDC Course No. WB2908 - NIOSH Pub. No. 2013-155
https://www.cdc.gov/niosh/topics/violence/training_nurses.html

Video

Violence on the Job, DHHS (NIOSH) Publication No. 2004-100d <https://www.cdc.gov/niosh/docs/video/violence.html>

Other Web Resources

American Organization for Nursing Leadership (AONL). Guiding Principles for Mitigating Violence in the Workplace
<https://www.aonl.org/guiding-principles-mitigating-violence-workplace>

ECRI. Violence in Healthcare Facilities (Healthcare Risk, Quality, and Safety Guidance)
<https://www.ecri.org/components/hrc/Pages/SafSec3.aspx>

Emergency Nurses Association. Position Statement. Violence and Its Impact on the Emergency Nurse
https://www.ena.org/docs/default-source/resource-library/practice-resources/position-statements/violenceintheemergencycaresetting.pdf?sfvrsn=49343551_8

The Joint Commission. Sentinel Event Alert and Quick Safety newsletters
<https://www.jointcommission.org/resources/patient-safety-topics/workplace-violence-prevention/sentinel-event-alert-and-quick-safety-newsletters/>

The Joint Commission. Workplace Violence Prevention Resources https://www.jointcommission.org/workplace_violence.aspx

Note: Through the OSHA and AOHP Alliance, AOHP developed this guide for informational purposes only. It does not necessarily reflect the official views of OSHA or the U.S. Department of Labor, September, 2012. Updated 7/2017, 3/2020