

HOSPITAL EXPERIENCES/ LESSONS LEARNED IN DEVELOPING A SPH PROGRAM

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Beth Israel Lahey Health 

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Medical Center



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Disclosure

- Member of Hill-Rom Services Inc. Safe Patient Handling Advisory Board for which financial compensation and travel expenses are received
- Hill-Rom is a manufacturer of safe patient handling equipment as well as other healthcare related items



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- Academic medical center in Boston, MA
- Level 1 Trauma Center
- 673 licensed beds
 - 493 med/surg beds
 - 77 critical care beds
 - 62 OB/GYN beds
- 12,000 employees
 - 8,400 employees with patient contact



**Purchasing equipment is
just the beginning...**



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Engagement of Managers/Directors

- Managers/Directors
 - Integral to the success of the unit
 - Making sure SPH is being discussed consistently
 - May not be in tune to the reality of the unit



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Engagement of Front Line Staff

- Front line staff
 - Word of mouth
 - Staff resistance
 - Staff Report
 - “It takes too long”
 - “The patient is light”
 - PT vs RN vs Radiology Tech
 - Target staff that have had prior injuries



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Safe Patient Handling Champions

- Champions
 - Choosing staff
 - Bring issues to bimonthly meetings
- Future Direction
 - Increased leadership/responsibility
 - SPH team member from each area
 - Radiology
 - Nursing
 - Nursing aides
 - Ambulatory
 - Patient of size specialist



Educational Activities

- Six Month Refreshers
- Monthly Tips/Newsletters
- Online Training Modules
- SPH Intranet
- Consult Service
- STAT SPH Pager
- Training Sessions





Be positive & persistent!