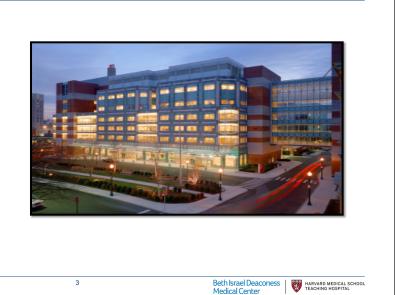


Beth Israel Deaconess Medical Center

- Academic medical center in Boston, MA
- Level 1 Trauma Center
- 673 licensed beds
 - 493 med/surg beds
- 77 critical care beds
- · 62 OB/GYN beds

Lessons Learned | September 2019

- 12,000 employees
 - 8,400 employees with patient contact









Purchasing equipment is just the beginning...

Lessons Learned | September 2019

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just the beginning...

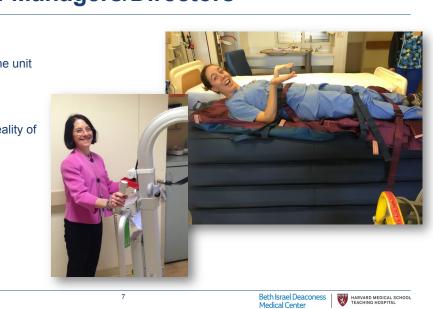
Lessons Learned | September 2019

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Engagement of Managers/Directors

Managers/Directors

- · Integral to the success of the unit
- Making sure SPH is being discussed consistently
- May not be in tune to the reality of the unit



Engagement of Front Line Staff

· Front line staff

Lessons Learned | September 2019

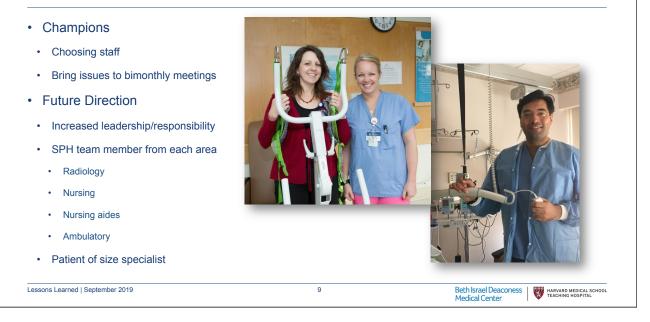
- Word of mouth
- Staff resistance
 - Staff Report

Lessons Learned | September 2019

- "It takes too long"
- "The patient is light"
- PT vs RN vs Radiology Tech
- Target staff that have had prior injuries

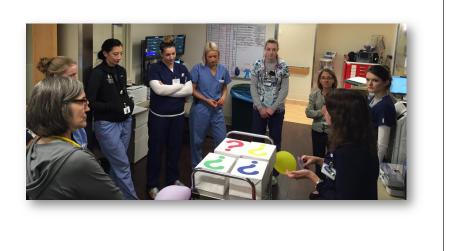


Safe Patient Handling Champions



Educational Activities

- Six Month Refreshers
- Monthly Tips/Newsletters
- Online Training Modules
- SPH Intranet
- Consult Service
- STAT SPH Pager
- Training Sessions





Be positive & persistent!

Lessons Learned | September 2019

Beth Israel Deaconess HARVARD MEDICAL SCHOOL Medical Center