

[Register Today for December 4 Summit](#)

Please Join Us on December 4!

The 2018 Healthcare Safety Summit

On behalf of **MHA's Statewide Quality Forum Steering Committee, Workplace Violence Prevention and Planning Workgroup**, and the **Promoting Employee Wellbeing Committee**, please join us for an all-day Healthcare Safety Summit, on **Tuesday, December 4 from 8 a.m. to 3 p.m.** at MHA, 500 District Ave., Burlington, Mass.

We encourage health organizations to bring your teams!

We welcome members from security and safety, risk management, quality improvement, human resources, nursing and other clinical professionals, as well as public affairs and employee assistance programs. This will be a great opportunity to learn from sector leaders, engage in meaningful discussion, and share best practices. This is a day you will not want to miss!

As of today, the summit will consist of four focus areas with lunch served at mid-day.

The topics are:

I) Overview of Current Trends and Types of Healthcare Violence and Conflict

Leaders from Signature Healthcare Brockton and Massachusetts General Hospital kick off the meeting and will discuss:

- Changing Vulnerabilities
- Trends for Various Issue
- What Types of Hospitals Most Affected and by What?

II) Preventive Methodologies for Mitigating/Reducing Healthcare Violence and Conflict

Panelists from Brigham and Women's Hospital, Franciscan Children's Hospital, Lahey Hospital & Medical Center, Dana Farber Cancer Institute, and Cambridge Health Alliance will discuss, among other items:

- security personnel, hiring, training, competence and culture
- state of the art security technology designed to fit the risk
- strong policies and procedures to address and reduce vulnerabilities
- robust training programs (e.g. managing disruptive behavior, healthcare violence) for the entire healthcare community
- crime prevention techniques and response capabilities
- improvement through use of data
- statistical trending, compilation, analysis and communication of incidents and "near misses"

III) Workforce Engagement

Panelists from Boston Children's Hospital, South Shore Hospital, Baystate Health, MGH, and MedXcel will discuss:

- employee engagement
- exercise scenarios and drills
- new employee orientation for security and risks
- training requirements yearly
- strong partnerships with security
- easy and comfortable reporting system with clear criteria

IV) Recognition, Wellness & Resilience - *Caring for the Caregiver*

Panelists from MHA, The Schwartz Center for Compassionate Healthcare, Berkshire Health Systems, and UMass Memorial Health Care will discuss:

- how to acknowledge the valued contributions of hospital staff and support them with resources to enhance the safety of their work environment and wellbeing.
- successful strategies and programs
- proactive and reactive methods
- resources

This is an extraordinary opportunity to join your colleagues in addressing an important topic that has many components. Learn about proven strategies and current thinking to keep our workforce safe.

Please click here to register online: [Dec 4 2018 Healthcare Safety Summit](#).

For more information, please contact MHA's Vice President of Clinical Affairs **Patricia M. Noga, PhD, RN, NEA-BC, FAAN** at pnoga@mhalink.org.

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