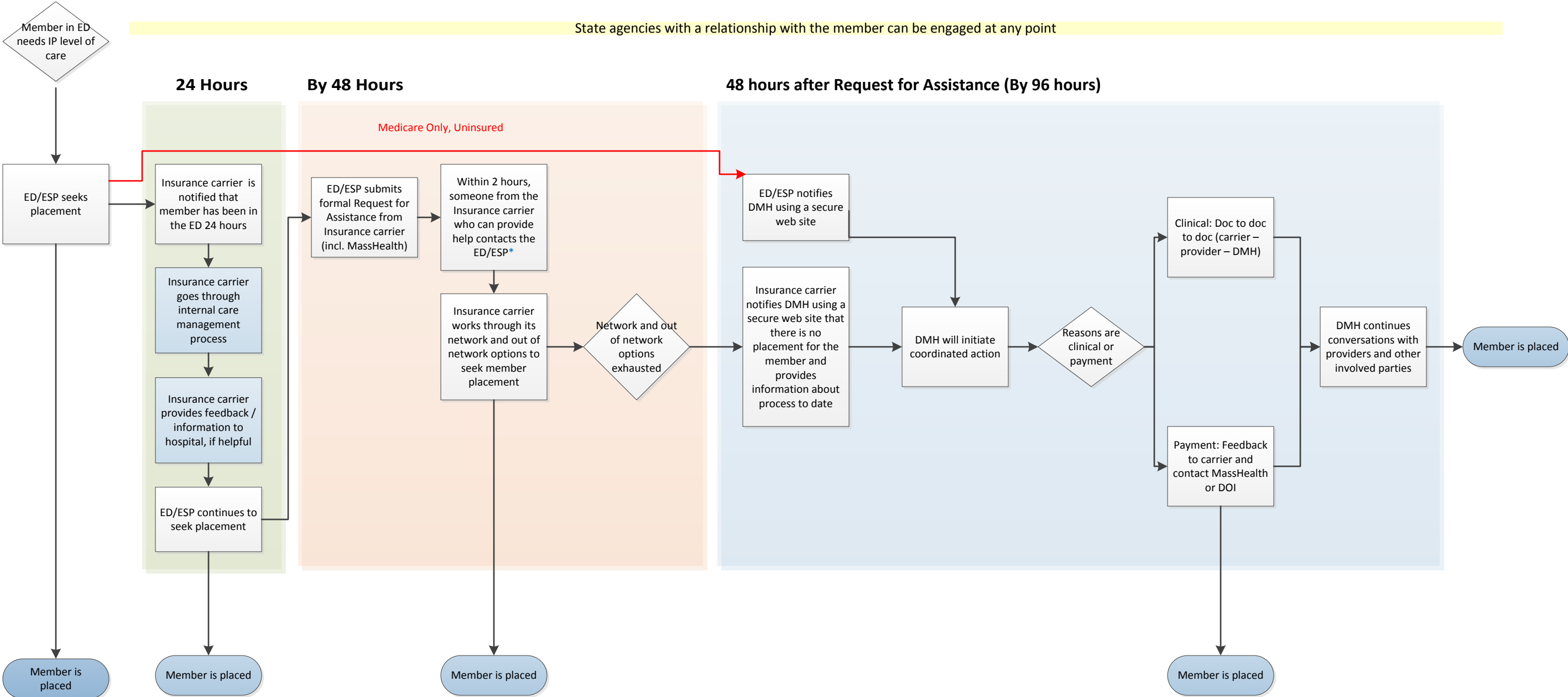


Expedited Psychiatric Inpatient Admission Process Workflow

State agencies with a relationship with the member can be engaged at any point



Psychiatric Hospitals update MABHA website daily between 8a-10a, 12p-2p, and 6p-8p

* During business hours. If the contact is made outside of business hours, the carrier will respond by the following morning. If the plan is not regulated by DOI (out of state, self-funded ERISA plan), the ED/ESP will still attempt to engage with the plan using this process. If the plan does not respond, the ED/ESP will continue to search for a bed and then notify DMH directly 48 hours later