

# Transitions in Care Implementation of a Cross-Continuum Palliative Care Program

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## **Palliative Care Program**



# Palliative Care Program

- Cross continuum (Hospice~Hospital) collaboration to shift the culture of our acute care facilities regarding approaches to chronic illnesses and end of life care
- Creation of a Steering Team to drive the project through creation of policies, processes and a communication plan
- Creation of a Palliative Care Team to provide consultation and to begin modeling ‘the difficult conversation’.



# Palliative Care Team

Membership includes:

Director of Hospice

Physician knowledgeable with palliative care

Psychiatrist

NP or Nurse knowledgeable with palliative care

Pain Resource Nurse

Hospice Nurse

Chaplain

Social Work

Pharmacist



# Benefits of the Program as per NHPCO “Hospital – Hospice Partnerships in Palliative Care”

- Enhanced pain and symptom management
- Care concordant with patient-family preferences
- Improved patient and family satisfaction
- Reduced costs via shorter length of stay, decreased readmissions and less acute treatment ordering
- Earlier transition of care to Bridge or Hospice care



# Financial Implications

- Palliative Care services are non-billable
- Financial benefit is directly related to the Palliative Care Team's ability to
  - ❖ reduce and/or eliminate unnecessary testing and procedures
  - ❖ utilize less expensive and more effective medications
  - ❖ reduce unavoidable readmission

Patients who are discharged average savings ~ \$1696\*

Patients who die in the hospital average savings ~ \$4900\*

Morrison et al published an article in The Archives of Internal Medicine 2008;168(16):1783-1790.  
"Cost Savings Associated with US Hospital Palliative Care Consultation Programs"



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